

LEARNING LAUNCH ▶▶▶▶

Frequently Asked Questions

Who is eligible to train on the Learning Portal?

The Learning Portal is available to educational institutions that are members of United Educators (UE) or institutions that have subscribed to our course offerings via Canopy Programs. Eligible institutions may extend access to officers, faculty, staff/employees, volunteers, and/or students.

How much does it cost to use EduRisk learning programs?

The entire EduRisk course catalog is available to UE members at no additional cost, regardless of how many learners will be completing training.

Advanced customization of your learning portal environment such as single sign-on and institution-specific graphics, logos, and messaging are available for a fee through [EduRisk Custom Services](#).

Email launch@ue.org for additional details and pricing.

Where can I access courses to determine if they are the right fit for my institution?

Full preview versions of our courses are available within the *Training Tools* section of [EduRiskSolutions.org](#). Please note that you must create an account in EduRisk Solutions to preview our course offerings.

Can we run reports on who has completed training?

Yes, Training Administrators can access and save completion reports through the Learning Portal.

Is there a limit to the number of learners that can take a course?

There is not a limit on learners at your institution (staff, employees, volunteers, or students) who can take our courses. We collaborate with institutions with learner populations ranging from several hundred to several thousand. If you have a large learner population, you may be interested in our bulk upload option to streamline the creation of learners' accounts.

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Can learners take courses on a mobile or a tablet device such as an iPad?

Yes! Both the Learning Portal and courseware support mobile and tablet accessibility. Learners should complete the course using a web browser. Courses are not configured to work with the Blackboard App.

Can online courses be taken on a Mac?

Yes. Additionally, a [system compatibility checker](#) is available for learners to ensure they will be able to access courses without issue.

Can EduRisk courses be used on my institution's website or learning management system (LMS)?

Yes, members of United Educators can enter into a License Agreement to be able to utilize UE's courses on their own LMS for a fee. Email launch@ue.org for additional details and pricing.

Can we use single sign-on from our institution's system?

Single-sign on (SSO) to allow learners to navigate seamlessly from your intranet environment to our training platform is available for a fee through EduRisk Custom Services and Canopy Programs. United Educators will work with you to configure SSO between your institution's platform and the Learning Portal. Contact launch@ue.org for additional details.